

United States Postal Service®

# INDUSTRYALERT

May 15, 2020

## Scheduled System Maintenance– May 17, 2020

Product Tracking and Reporting has scheduled system maintenance on the following date:

Start time: Sunday May 17, 2020 8:00 PM ET US  
End time: Monday May 18, 2020 2:00 AM ET US

- **Inbound Shipping Services manifest and Shipping Partner event files sent to PTR will continue to be received during this time but will experience a delay in processing.**
- **Outbound Scan Event, Confirmation Error Warning, and Postage Statement Extract file extract processes will be held and will resume at maintenance conclusion.**
- **USPS Tracking will remain available although data displayed may be stale.**

Please direct any inquiries or concerns to the *Product Tracking and Reporting* via email ([IMpb@usps.gov](mailto:IMpb@usps.gov)).

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